News Release

New Online Outage Map Available for E.L.K. Energy Customers

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FOR IMMEDIATE RELEASE

Essex County, ON – ENWIN Utilities Ltd. is pleased to announce that the new online outage map for customers across E.L.K. Energy service territories is now live.

The new outage map provides E.L.K. Energy customers with a convenient way to access information during power interruptions and follow restoration updates as information becomes available. The tool is designed to improve transparency, strengthen customer communications and help customers stay informed when outages occur.

Customers can use the map to see areas within the E.L.K. Energy service territory impacted by an outage. Once an estimated restoration time is confirmed, it will also be available through the map.

The launch marks another milestone in the integration between ENWIN and E.L.K. Energy and reflects a shared commitment to practical, customer-focused improvements that enhance communications and access to information.

The outage map is available through the E.L.K. Energy website.

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About ENWIN:

ENWIN Utilities Ltd. (ENWIN) is the licensed electricity distribution company serving customers in the City of Windsor. ENWIN is responsible for the local distribution of electricity and the operation, maintenance, and expansion of Windsor's electricity distribution infrastructure. The company is committed to providing safe, reliable, and efficient service while supporting the growth and sustainability of the communities it serves.

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