



# Your feedback helps shape our service.

Scan the QR code for your chance to win one of two **\$200 VISA** gift cards by **completing the survey.**



*scan here!*



## E.L.K. Energy Survey Cost of Service Rate Application

E.L.K. Energy Inc. (E.L.K.) is a licensed electricity distributor regulated by the Ontario Energy Board.

As part of our upcoming 2027 Cost of Service Rate Application, we invite customers to share feedback through a short, voluntary online survey (which will only take a few minutes to complete). Responses will help guide decisions related to reliability, service improvements, and future investments in our local electricity system.

Your account number is required to confirm that you are within E.L.K. Energy's service area. All responses will be kept confidential.

Customers who complete the survey will be entered to **win one of two \$200 VISA gift cards**. In addition, \$4 will be donated to a local charity for each completed survey.

Thank you for helping us plan for the future of your electricity service.



SCAN ME