



**E.L.K. ENERGY INC.  
BOARD MEETING SUMMARY  
Wednesday, November 27, 2024  
4:00pm - 5:30pm**

**E.L.K. ENERGY INC MEMBERS:**

Sherry Bondy (Chair), Rob Shepley (Vice Chair), Kim Deyong, John Kerr, Jeff Scott, Doug Sweet, Kate Giurissevich, Joe Malandrucolo

**MANAGEMENT INCLUDING MSA LEADERS:**

Jim Hogan, Rachel Janzen, Farooq Hyder, Kayla Lucier, Chris Cowell, Dave Ferguson, Margaret Rodd, Colin Hicks

**AGENDA**

Item		Summary
	a) CEO-24-29 December Board Meeting Date	The Board approved the next E.L.K. Board meeting date of December 19, 2024.
	b) OM-24-19 Outside Operations Report	<p>The Board was provided with an update on the Outside Operations.</p> <p>Since January 2024, E.L.K. has received 1807 locate requests and have managed to complete 93% of the locates request within 5 business days</p> <p>2024 Capital Projects including Pole Replacement Program, Pole Restoration Program, Transformer Replacement Program and Live Front Transformers Replacement Program are now complete. All insulators in Belle River have now been converted to polymer.</p> <p>E.L.K. continues to follow the Maintenance and Inspection Plan for 2024. System asset inspections have been completed for Belle River and Comber. The Vegetation Control project is underway for Kingsville and Cottam</p> <p>E.L.K. is currently in the process of installing the Viper Reclosers for Essex and Harrow.</p>
	c) FRA-24-35 Inside Operations Report	<p>The Board was provided with an update on the Inside Operations.</p> <p>E.L.K. continues to bill 90% in-house.</p> <p>A Customer Service Representative and the Supervisor, Customer Service and Business attended a billing training</p>

		<p>session at GranBridge Energy at the beginning of the month and has shared the knowledge acquired with the rest of the Customer Service Representatives at E.L.K.</p> <p>Social media posts were made encouraging customers to update their contact information and recommended signing up for MyAccount and ebilling in preparation of the potential Canada strike. Upon the commencement of the strike, a Media Release was sent to all the local media outlets, as well as continued messaging on the E.L.K. Energy Inc. website and social media.</p>
	<p>d) FRA-24-36 Receivables Aging</p>	<p>The Board was provided with the updated Receivables Aging report for October.</p> <p>Ontario Energy Board disconnection moratorium began Nov. 15, 2024 for residential customers and will be in effect until April 30, 2025.</p>